

Prepaid SIM for Singapore: Tariff Sheet

Product	Bundled Prepaid for Singapore
Price (excluding service tax)	Rs.2250
Incoming calls	FREE
Local calls in Singapore	100 mins
Free calls to India from Singapore (using prefix 019)	100 mins
Free Data usage	10 GB
Free text (local or international)	100 Texts
Validity	10 days

Dialing Procedure for local calls

Dial country code, followed by the landline/mobile number

Example,

To dial a local Singapore number 97435121, dial **+65 97435121**

Dialing Procedure for international calls

Dial prefix '019', followed by country code, area code (only for landlines), and the landline/mobile number

Example,

To dial a landline number 23456789 in Delhi, dial **019 91 11 23456789**

To dial an Indian mobile number 9876543210, dial **019 91 9876543210**

Recharge options

- You can recharge the above package by visiting www.matrix.in, choosing country (Singapore) and clicking on 'Recharge' tab.
- Individual components (local calls, calls to India, data, SMS) cannot be recharged separately. The complete package has to be recharged at once.

SIM validity

- The SIM card is valid for 10 days from the date of activation or last recharge

Customer Support

You can contact Matrix in case of any issues or loss of SIM card in any of the following ways:

- Call +91 98112 88888
- Or email us on networks@matrix.in

Terms & Conditions:

- These plans are valid for use only in Singapore. Any usage made outside these countries (including on cruise or flight) is subject to international roaming rates.
- The free allowance for calls to India given in the above plan is applicable for calls made to India using prefix (019) dialing process only. In case the prefix is not used or the calls are made to countries other than India, 4 minutes shall be consumed from the allowance for every minute of such call.
- The outgoing local calls or calls to India shall be blocked after the free call allowance is consumed.
- The data usage shall be blocked after consumption of the free data allowance.
- Service tax shall apply on the above product as per Govt. regulations.