

Matrix Hong Kong Prepaid SIM Card – Tariff Sheet

Tariff while in Hong Kong

Particulars	Rates
Incoming calls, per minute	HKD 0.25
Local outgoing calls, per minute	HKD 1.00
International calls to India, per minute	HKD 4.50
Outgoing SMS Local	HKD 1.50
Outgoing SMS International	HKD 3.00
3G Data Service (After activation)	HKD 25.00/Day
Activation SMS for 3G Data Service	HKD 1.50
De-Activation SMS for 3G Data Service	HKD 1.50

International Calling Rates (from Hong Kong)

Call Destination	Rate
India, Singapore, Thailand,	HKD 4.50 per minute

Self-care IVR and Customer Care rates

Number	Purpose	Charges from Hong Kong
68309494	Customer care (from Matrix Hong Kong Prepaid numbers only)	HKD 1/Call
+91 53222 32222	Customer care	HKD 4.50 per minute

Terms & Conditions:

- These plans are not valid for use, while on a cruise. Usage during a cruise is charged maritime rates and is at the discretion of the cruise lines.
- The incoming caller number will be passed on to the customer subject to availability of the same from the other service provider.
- All calls made to premium numbers and directory services are charged extra.
- The Matrix Hong Kong SIM is not active for use in India as per Department of Telecom regulations.