

Combo Offer for UK & Western Europe: Voice, Data & Foreign Exchange

Combo Plans:

	Plan 1 (Recommended by Matrix)	Plan 2	Plan 3	Plan 4
Foreign exchange transaction size	£3500 or above	£2500-3499	£2000-2499	<£2000
Plan charges (for Voice & Data)	FREE	INR 999	INR 1499	£ 29.99



Call Rates & Discounts:

Description - Per Minute/Per Text	Charges in UK	Charges in Western Europe
Tariff code	UK2915R5	
Incoming Calls	FREE	FREE
Local outgoing calls	FREE	£ 0.19
International calls to India	FREE	£ 0.25
Data*	1 GB FREE; £ 3.50 per 100 MB thereafter	£ 15 per 100 MB
Local Text	£ 0.09	£ 0.19
International Text	£ 0.09	£ 0.19



Add On Packs (Optional):

Valid in	Add On Pack	Code	Charges	Free Usage	After Free Usage	Validity
UK + Europe	Voice + Data Combo	UK-Europe-Combo-29	£29.99	100 mins local calls + 100 mins calls to India + 250 MB data	As per plan	15 days
UK + Europe	Voice + Data Combo	UK-Europe-Combo-39	£39.99	200 mins local calls + 200 mins calls to India + 350 MB data	As per plan	30 days
UK only	Internet on Smartphone	UKDTH090415	£9.99	500 MB	£ 3.50 per 100 MB	15 days
UK only	Internet on Smartphone	UKDTH140415	£14.99	1 GB	£ 3.50 per 100 MB	30 days
UK + Europe	Internet on Smartphone	WEDTH290415	£29.99	500 MB	£ 10 per 100 MB	30 days
UK + Europe	Internet on Smartphone	WEDTH490415	£49.99	1 GB	£ 10 per 100 MB	30 days

* Any data usage in excess of the free allowance is charged in 100 MB “auto-packs” that insulate the user from bill shocks caused by over-running the data plans.

Coverage List (Western Europe)

Austria	Belgium	Bulgaria	Croatia	Cyprus (excluding North Cyprus)
Czech Republic	Denmark	Estonia	Finland	France
French Guyana	Germany	Gibraltar	Greece	Hungary
Iceland	Ireland/ Guernsey	Italy	Latvia	Liechtenstein
Lithuania	Luxembourg	Malta	Monaco	Netherlands
Norway	Poland	Portugal	Reunion	Romania
San Marino	Slovakia	Slovenia	Spain	Sweden
Switzerland	Turkey	Vatican City		

Terms & Conditions:

- In case the SIM card is returned after delivery, a cancellation charge of Rs. 299 shall apply
- The above plan is valid for use only in UK and above mentioned list of countries in Europe. Any usage made outside these countries will be charged at roaming rates.
- The data usage included in the plans is not valid for use on Blackberry phones.
- There will be a surcharge of 12% applicable on the total invoice value
- These plans are not valid for use, while on a cruise or a flight. Usage during a cruise or a flight is charged at high rates at the discretion of the cruise lines/ airlines.
- There is a fair usage policy on unlimited voice usage plans wherein after 2000 minutes of local calls or 2000 minutes of calls to India, the voice usage is barred.
- Data/GPRS will be billed in 100 KB increments.
- Data/GPRS services shall be activated on all SIM cards. In case you do not wish to consume data, we would recommend switching off data facility on your handset.
- Airtime rates are applicable on all toll free numbers. All calls made to 0845/0870 numbers from UK will be charged @ 30p per minute.
- The bill is calculated as per the Standard Chartered Bank exchange rates on the bill generation date.
- The above plan is valid for 15 days. In case the trip is extended beyond the validity, the plan charges will get rolled over on prorata basis for Plan 4. In case of Plan 1,2 or 3, beyond the validity period, the plan charges for Plan 4 are applicable.
- Streaming (listening music/ watching videos online) and tethering (using phone as a modem) is not covered under the unlimited usage packs.
- The data packs are valid for validity mentioned. In case the trip is extended beyond the validity period, the pack charges will get rolled over.
- This tariff sheet and the rates mentioned on it are applicable for SIM cards sold till 30th November 2015.
- Service tax shall be applicable as per Govt. regulations.

