

## Tariff Sheet: UAE

### Call Rates:

Description - Per Minute/Per Text/Per MB	Plan 1	Plan 2	Plan 3	Plan 4
Tariff code	DU5915R1	DU8915R2	DU11915R3	DU17915R4
Plan charges	AED 59.99	AED 89.99	AED 119.99	AED 179.99
Free CUG calls	Unlimited	Unlimited	Unlimited	Unlimited
Free calls to India	NA	50 mins	100 mins	150 mins
Free data	500 MB	500 MB	1 GB	2 GB
Incoming Calls	FREE	FREE	FREE	FREE
Local outgoing calls	AED 0.35	AED 0.35	AED 0.35	AED 0.35
International calls to India	AED 1.39	AED 1.39	AED 1.39	AED 1.39
Local Text	AED 0.40	AED 0.40	AED 0.40	AED 0.40
International Text	AED 1.20	AED 1.20	AED 1.20	AED 1.20
Data (after free usage)	AED 1.99	AED 1.99	AED 1.99	AED 1.99
Validity	10 days	10 days	10 days	10 days

### Add On Packs (Optional):

Add On Pack	Code	Charges	Free Usage	After Free Usage (per MB)	Validity
4G Internet for Smartphone	DUDTH500515	AED 50	500 MB	AED 1.99	15 days
4G Internet for Smartphone	DUDTH1000515	AED 100	1 GB	AED 1.99	15 days
4G Internet for Smartphone	MDUDTH1500414	AED 150	2 GB	AED 1.99	15 days
4G Internet for Smartphone	MDUDTH3000414	AED 300	4 GB	AED 1.99	30 days

### Terms & Conditions:

- There will be a surcharge of 12% applicable on the total invoice value
- In case the SIM card is returned after delivery, a cancellation charge of Rs. 299 shall apply
- The above plan is valid only for use in UAE. Any usage made outside UAE, is subject to roaming rates, approximately \$10/ minute; or as applicable by the network.
- A one-time setup fee of Rs.99 shall be applicable on the above plans.
- These plans are not valid for use, while on a cruise or a flight. Usage during a cruise or a flight is charged at high rates at the discretion of the cruise lines/ airlines.
- Data/GPRS will be billed in a maximum of 1 MB increments.
- Data/GPRS services shall be activated on all SIM cards and shall be charged in a similar way as SMS/calls, i.e., the more you use, higher the charges would be.
- Using internet for watching videos (e.g., Youtube), making VoIP calls (e.g., Skype), sending pictures/videos on chat (e.g., Whatsapp) and navigation (e.g., Google maps) can consume lot of MB's, so be careful while using these.
- The above plans are valid for the validity period mentioned. In case the trip is extended beyond the validity, the plan charges will get rolled over, on pro-rata basis.
- The data packs are valid for validity mentioned. In case the trip is extended beyond the validity period, the pack charges will get rolled over.
- Airtime rates are applicable on all toll free numbers.
- The bill is calculated as per the prevailing Standard Chartered Bank exchange rates on the bill generation date.
- Service tax shall be applicable as per Govt. regulations.