

Tariff Sheet: UAE

Tariff Code (DU50015R1)

Call Rates:

Description - Per Minute/Per Text	Charges
Plan charges for 10 days	Rs.500
Free value for 10 days	Rs.500
Incoming Calls	FREE
Local outgoing calls	AED 0.30
International calls to India	AED 1.69
Local Text	AED 0.40
International Text	AED 0.90
Data (pay per use)	AED 65 per 100 MB

Add On Packs (Optional):

Add On Pack	Code	Charges	Free Usage	After Free Usage	Validity
Local CUG	DUCUG151213	INR 150	Unlimited	NA	15 days
4G Internet for Smartphone	DUDTH850514	AED 85	500 MB	AED 40 per 100 MB	7 days
4G Internet for Smartphone	DUDTH110514	AED 110	1 GB	AED 40 per 100 MB	7 days
4G Internet for Smartphone	MDUDTH1500414	AED 150	2 GB	AED 40 per 100 MB	15 days

* Any pay-per-use data usage or data usage in excess of the free allowance is charged in 100 MB “auto-packs” that insulate the user from bill shocks.

Terms & Conditions:

- There will be a surcharge of 12% applicable on the total invoice value
- One time Setup Fee of Rs.49 will be chargeable on the above plan.
- In case the SIM card is returned after delivery, a cancellation charge of Rs. 299 shall apply
- The above plan is valid only for use in UAE. Any usage made outside UAE, is subject to roaming rates, approximately \$10/ minute; or as applicable by the network.
- These plans are not valid for use, while on a cruise or a flight. Usage during a cruise or a flight is charged at high rates at the discretion of the cruise lines/ airlines.
- Data/GPRS will be billed in 100 KB increments.
- Data/GPRS services shall be activated on all SIM cards and shall be charged in a similar way as SMS/calls, i.e., the more you use, higher the charges would be.
- Using internet for watching videos (e.g., Youtube), making VoIP calls (e.g., Skype), sending pictures/videos on chat (e.g., Whatsapp) and navigation (e.g., Google maps) can consume lot of MB's, so be careful while using these.
- Customers who have not taken bundled or data plan, are advised to switch off cellular data on their hand set to avoid high data usage cost.
- The above plan is valid for 10 days. In case the trip is extended beyond 10 days, the plan charges will get rolled over, on pro-rata basis.
- The data packs are valid for validity mentioned. In case the trip is extended beyond the validity period, the pack charges will get rolled over.
- Airtime rates are applicable on all toll free numbers.
- **This tariff sheet and the rates mentioned on it are applicable for SIM cards sold till 30th November 2015.**
- The bill is calculated as per the prevailing Standard Chartered Bank exchange rates on the bill generation date.
- Service tax shall be applicable as per Govt. regulations.